

Reclaim Hosting Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Reclaim Hosting – StateU Domain of One’s Own (DoOO)

Report Date: 3/3/2026

Product Description: StateU Domains is the demo instance of Reclaim Hosting’s Domain of One’s Own. Domain of One’s Own provides at-scale cPanel web hosting that can be customized and administered for students, faculty, and staff. End users login quickly with their campus credentials and can be up and running with a domain of their choosing in a matter of seconds.

Contact Information: Alexis Block (sales@reclaimhosting.com)

Notes: Conformance as of 3/3/2026 – subject to reevaluation on a periodic basis. Reclaim Hosting only addresses accessibility requirements for the core website, signup and administrative forms and other access down to the level of cPanel. Because of the various optional services that individual administrators or users may employ within cPanel (via Installatron), Reclaim Hosting does not maintain nor

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certify individual applications. Users should consult accessibility conformance reports from individual vendors for these products (example – Wordpress, Omeka, Scalar, etc.)

Evaluation Methods Used: Manual Accessibility Testing (MAT) via WAVE for Chrome, axe DevTools, Silktide Accessibility Checker, Screen Reader simulations, best practices cross references & independent consultation.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes) Level AA (Yes) Level AAA (No) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 1.1.1 Non-text Content (Level A) | Supports | DoOO includes minimal non-text content. Where images or icons are present, they are decorative or supplemented with programmatically determinable text alternatives. Understanding of functionality and content does not rely on images alone. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | Not Applicable | DoOO does not include prerecorded audio-only or video-only content. Therefore, this criterion is not applicable. |
| 1.2.2 Captions (Prerecorded) (Level A) | Not Applicable | DoOO does not include prerecorded video content with audio. Therefore, this criterion is not applicable. |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | Not Applicable | DoOO does not currently employ prerecorded content on the site. |
| 1.3.1 Info and Relationships (Level A) | Supports | Form inputs are explicitly associated with their corresponding labels, and required fields are programmatically indicated. Data tables on the Accounts, Servers, Settings, and Reports pages use proper <th> elements, with header cells programmatically associated with data cells. Action buttons within table rows are programmatically tied to their corresponding content. Navigation landmarks are programmatically defined to support assistive technology users. The landing page heading structure is designed to be implemented by the institution using the service, and heading levels are otherwise used to convey page structure and relationships. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 1.3.2 Meaningful Sequence (Level A) | Supports | Use of navigation, menus, submenus, and separation of content provide a meaningful sequence to product navigation and experience. |
| 1.3.3 Sensory Characteristics (Level A) | Supports | Instructions and content do not rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound. Information is conveyed programmatically and through text where appropriate. |
| 1.4.1 Use of Color (Level A) | Supports | Color is not used as the sole means of conveying information or distinguishing interface elements. Form validation states, required field indicators, links, and status messages are reinforced with text, icons, or programmatic indicators to ensure information is perceivable without reliance on color alone. |
| 1.4.2 Audio Control (Level A) | Not Applicable | DoOO setups do not use audio elements within the product. |
| 2.1.1 Keyboard (Level A) | Supports | All interactive elements, including forms, inputs, and buttons, are operable using a keyboard interface without requiring specific timings for individual keystrokes. No functionality depends on time-sensitive keyboard input. |
| 2.1.2 No Keyboard Trap (Level A) | Supports | No keyboard traps are present. Users can navigate to and away from all interactive components using standard keyboard commands without becoming trapped in any interface element. |
| 2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) | Supports | DoOO does not implement single-character key shortcuts. Therefore, no keyboard shortcuts are triggered by character keys alone. |
| 2.2.1 Timing Adjustable (Level A) | Supports | Content and site navigation are not timing dependent on DoOO. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 2.2.2 Pause, Stop, Hide (Level A) | Supports | DoOO does not include moving, blinking, or scrolling content. Data tables and reports may update periodically as part of normal system functionality; however, these updates do not constitute animated or scrolling content requiring pause, stop, or hide controls under this criterion. |
| 2.3.1 Three Flashes or Below Threshold (Level A) | Supports | DoOO does not contain flashing content. |
| 2.4.1 Bypass Blocks (Level A) | Supports | A “skip to main content” mechanism is provided to allow keyboard users to bypass repeated navigation elements, including the static WordPress sidebar menu and toolbar, and move directly to the primary page content. |
| 2.4.2 Page Titled (Level A) | Supports | Each page includes a descriptive and programmatically determinable title that accurately reflects the page’s topic or purpose. |
| 2.4.3 Focus Order (Level A) | Supports | Interactive elements receive focus in a logical order that follows the visual layout and underlying structure of the page. Keyboard navigation preserves meaning and operability without causing confusion or loss of context. |
| 2.4.4 Link Purpose (In Context) (Level A) | Supports | The purpose of each link can be determined from its link text alone or from the surrounding contextual information. |
| 2.5.1 Pointer Gestures (Level A 2.1 and 2.2) | Supports | Other than standard cursor / pointer function, no specialized use is employed. |
| 2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) | Supports | Functionality triggered by pointer input, including actions such as account creation, deletion, and password changes, is completed on the up-event (e.g., upon release of a mouse click). Users may abort the |

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|--|-------------------|---|
| | | action by moving the pointer away before releasing. No irreversible action is executed on the down-event. |
| 2.5.3 Label in Name (Level A 2.1 and 2.2) | Supports | User interface components with visible text labels include matching or equivalent accessible names, ensuring that the accessible name contains the visible label text. |
| 2.5.4 Motion Actuation (Level A 2.1 and 2.2) | Not Applicable | Motion Actuation is not employed. |
| 3.1.1 Language of Page (Level A) | Supports | The default language can be programmatically determined on all pages. |
| 3.2.1 On Focus (Level A) | Supports | No unexpected changes of context or actions are triggered when elements receive focus via keyboard navigation. Users can navigate through interactive components without experiencing unintended behavior. |
| 3.2.2 On Input (Level A) | Supports | No unexpected changes of context or actions occur when interacting with UI components. Actions that require user input are clearly labeled, such as "Update" or "Submit," and changes are only applied when the user explicitly activates the corresponding button. |
| 3.2.6 Consistent Help (Level A 2.2 only) | Not Applicable | Help mechanisms are not present within the DoOO interface. Therefore, this criterion is not applicable. |
| 3.3.1 Error Identification (Level A) | Supports | When form submission errors occur, informative error messages are presented that identify the specific field and explain why the input is not accepted. Validation feedback helps users understand how to correct the issue. Warning messages are also provided when users initiate actions that may result in significant changes to site configuration or data. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 3.3.2 Labels or Instructions (Level A) | Supports | Forms for account and domain creation, FTP/SFTP password reset, and server settings include clearly associated labels for all input fields. Required fields are programmatically indicated. Helper text and inline validation messages provide guidance when input requirements are not met, and contextual links to documentation are available for fields requiring additional explanation. Action buttons within settings tables are programmatically associated with the corresponding row content, allowing their purpose to be determined in context. |
| 3.3.7 Redundant Entry (Level A 2.2 only) | Not Applicable | DoOO does not require users to re-enter the same information within a single process. Therefore, this criterion is not applicable. |
| 4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply | Supports | For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata . |
| 4.1.2 Name, Role, Value (Level A) | Supports | User interface components expose appropriate programmatic name, role, and value information to assistive technologies. States, properties, and values are programmatically determinable and updated as needed. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 1.2.4 Captions (Live) (Level AA) | Not Applicable | DoOO does not include live audio content. Therefore, this criterion is not applicable |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Not Applicable | DoOO does not include prerecorded video content requiring audio description. Therefore, this criterion is not applicable. |
| 1.3.4 Orientation (Level AA 2.1 and 2.2) | Supports | Content and functionality are not restricted to a single display orientation. The interface supports both portrait and landscape orientations without loss of information or functionality. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) | Supports | DoOO includes limited fields that collect user personal information as defined by this criterion. Where applicable, input fields are programmatically defined using appropriate HTML input types. In contexts such as administrative account creation, browser autocomplete tokens are not used intentionally to prevent unintended autofill of credentials. |
| 1.4.3 Contrast (Minimum) (Level AA) | Partially Supports | The majority of text content, including paragraph text and interactive controls such as buttons, meets the minimum contrast ratio requirement of 4.5:1. An exception exists for code snippets displayed within DoOO documentation pages, where foreground-to-background contrast measures approximately 3.88:1 due to system-generated styling (a dark grey bounding box is automatically applied to code snippets). Adjusting this default styling would affect platform functionality and therefore cannot be adjusted. However, an alternative accessible presentation is available by appending “&dooo-accessibility=true” to the URL, which applies a version with compliant contrast ratios (for example:https://stateu.org/wp-admin/admin.php?pag |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| | | e=dooo-docs&dooo-accessibility=true). This caveat is well documented within the program. |
| 1.4.4 Resize text (Level AA) | Supports | Text can be resized up to 200 percent without loss of content or functionality and without requiring assistive technology. The interface remains usable and information remains accessible when text is enlarged. |
| 1.4.5 Images of Text (Level AA) | Supports | DoOO does not use images of text to convey information, except for logos. Text is presented using programmatically determinable text rather than images, allowing it to be customized by user agents and assistive technologies. |
| 1.4.10 Reflow (Level AA 2.1 and 2.2) | Supports | The majority of content reflows appropriately at 400% zoom (1280px wide viewport) without requiring horizontal scrolling. Exceptions include data-heavy pages such as the Settings, Accounts, Dashboard, and Reports pages, where tabular content requires horizontal scrolling. These instances meet the table exception described in WCAG 2.1 Note 2, as two-dimensional scrolling is permitted for content that requires it to preserve meaning. |
| 1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) | Partially Supports | Non-text user interface components and graphical objects meet the minimum 3:1 contrast ratio requirement, with the exception of input field outlines, which currently measure approximately 2.85:1 against the background due to system-generated styling. Modifying this default styling would affect platform functionality. An alternative accessible presentation is available by appending "&dooo-accessibility=true" to the URL, which applies compliant contrast ratios (for example:https://stateu.org/wp-admin/admin.php?pag |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| | | e=dooo-docs&dooo-accessibility=true). This caveat is well documented within the program. |
| 1.4.12 Text Spacing (Level AA 2.1 and 2.2) | Partially Supports | When user-defined text spacing adjustments are applied (including line height, paragraph spacing, letter spacing, and word spacing), standard paragraph text remains readable and functional. However, certain interface elements, including buttons and input fields, do not fully support the required spacing adjustments under default styling due to system-generated styling. An alternative accessible presentation is available by appending “&dooo-accessibility=true” to the URL, which applies compliant spacing adjustments to interface elements (for example: https://stateu.org/wp-admin/admin.php?page=dooo-docs&dooo-accessibility=true). This caveat is well documented within the program. |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) | Supports | DoOO does not use hover or focus interactions to trigger additional content that appears and disappears. No supplemental content is displayed on hover or keyboard focus that would require dismissal, hover persistence, or focus management under this criterion. |
| 2.4.5 Multiple Ways (Level AA) | Does Not Support | For all other DoOO pages in the Wordpress Dashboard, they are only accessible via the Wordpress sidebar menu and not linked anywhere else. Therefore, this criteria is not supported. |
| 2.4.6 Headings and Labels (Level AA) | Supports | Headings and labels are descriptive and clearly identify topics, sections, and form controls. They accurately convey the purpose of content and interactive elements, supporting efficient navigation and understanding. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 2.4.7 Focus Visible (Level AA) | Supports | A visible focus indicator is provided for all interactive elements. When navigating via keyboard, users can clearly identify which component currently has focus. |
| 2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) | Supports | When navigating via keyboard, the focused element remains visible and is not fully obscured by other content. The interface ensures that focus indicators are perceptible and not hidden by overlapping elements. |
| 2.5.7 Dragging Movements (Level AA 2.2 only) | Not Applicable | DoOO does not require dragging movements for any functionality. Therefore, this criterion is not applicable. |
| 2.5.8 Target Size (Minimum) (Level AA 2.2 only) | Supports | Interactive targets meet the minimum size requirements or have sufficient spacing to prevent accidental activation. Controls such as buttons and actionable elements are designed to support accurate pointer interaction. |
| 3.1.2 Language of Parts (Level AA) | Supports | Human language can be programmatically determined in DoOO |
| 3.2.3 Consistent Navigation (Level AA) | Supports | Navigational components that are repeated across pages appear in a consistent order and location. Users can reliably locate menus, toolbars, and primary navigation elements throughout. |
| 3.2.4 Consistent Identification (Level AA) | Supports | Components that have the same functionality are identified consistently throughout. Labels, icons, and controls are used in a uniform manner across pages to avoid confusion and support predictable interaction. |
| 3.3.3 Error Suggestion (Level AA) | Supports | When user input errors are detected, descriptive error messages are provided that identify the issue and assist users in correcting it. For example, if a user attempts to create an account using a domain that is already in use, a message indicates that the domain is |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| | | already associated with another account. Similarly, if a user attempts to share an account with an invalid WordPress user, the system notifies them that the specified user is invalid. These messages help users understand and resolve input errors. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | Supports | DoOO includes mechanisms to prevent unintended data modification. Many actions that affect account or server data—such as account suspension, account creation, sharing accounts, or changing account ownership—can be reversed through corresponding counterpart functions (e.g., unsuspending or deleting an account). For actions that are not immediately reversible, a confirmation prompt (e.g., “Are you sure?”) is presented to allow users to review and confirm the action before it is finalized. |
| 3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) | Supports | The authentication process does not rely on cognitive function tests such as memorization, puzzles, or transcription of characters. Users are not required to solve CAPTCHA-style challenges or perform other cognitive tasks beyond entering standard credentials. |
| 4.1.3 Status Messages (Level AA 2.1 and 2.2) | Supports | Status messages and error notifications, including those presented on screen or via popups, are programmatically conveyed to assistive technologies and announced without requiring a change of focus. |

Table 3: Success Criteria, Level AAA

Notes: Success Criteria, Level AAA criterion have not been assessed at this time.